

## **Client Terms and Conditions**

1. Sessions must be paid for at or in advance of the session. As a client you may pay for and book sessions up to six months in advance.
2. Sessions start at the designated time and last for one hour. Should you arrive late for an appointment you may complete the full session time only if your dietitian's schedule will allow the necessary time to do so.
3. Sessions cancelled within 24 hours of your booked time will be charged for in full.
4. Any session that remains dormant in credit to you for a period of more than 4 months will be conceded. Sessions may be transferred to another person should you be unable to attend your sessions due to illness or permanent relocation outside of Glasgow/ immediate surrounding areas.
5. Refunds are only applicable when:
  - a) Illness inhibits continuation. (Doctors certificate required)
  - b) Relocation outside reasonable travelling distance of Glasgow

I.....have read the terms and conditions and accept them, as they relate to the dietetic standards by Nathalie Jones. I agree to abide by the agreement between Nathalie Jones and myself and that all fees paid for dietary services, will be paid to Nathalie Jones.

Acknowledged and agreed:

**Signed:** \_\_\_\_\_

**Print:** \_\_\_\_\_

**Date:** \_\_\_\_\_